

Priority Utilities

Water Bills

If you buy your water direct from South West Water and you are on a water meter, you may be eligible for one of the following social tariffs:

WaterCare: If you're on a very low income and you or someone in your household receives means-tested benefits. The tariff offers a discount of 15-50% on your ongoing charges.

WaterSure: If a household member has a medical condition or there are 3 or more children requiring extra water use in the property, you may qualify to have your annual water costs capped.

Watermeter Scheme: Having a water meter means you only pay for water you use and it puts you in control of your water use so you can take steps to reduce your bills.

To apply for a discounted water tariff from South West Water call 0344 346 1010 or visit: <https://www.southwestwater.co.uk/bills/need-help-paying-bill/>

Southwest water can offer payment plans to help spread the cost of your bill and provide a range of support for people in debt or struggling to pay their bill.

Priority Services register: At some stage in our lives we can all benefit from a bit of extra help. This could be due to a physical or learning disability, illness, age or communication requirement, or other reasons. SWW Priority Services are available to anyone living within our region, even if you are not the bill payer. The help available doesn't have to be for you, if you're an account holder or nominated carer you can register on behalf of someone else.

<https://www.southwestwater.co.uk/need-help/priority-services/> Tel: 0344 346 1010

Save Water, Save Money

Website: <https://www.savewatersavemoney.co.uk/>

Email: info@savewatersavemoney.com

Telephone: 0345 371 0728

Complete get water fit to discover easy ways to save money on your bills and get a free water saving device

Water Wise

Website: <https://www.waterwise.org.uk/>

Email: info@waterwise.org.uk or

Telephone: 0208 164 1490

How water wise are you?

Visit: <https://flow-zone.co.uk/water-use/> to complete a survey

This site also has activities for children <https://www.waterwise.org.uk/kids-pack/>

Broadband

A strong reliable broadband connection is now as essential to families as almost every other household utility. It's crucial for children to be able to learn from home, it's extremely useful for job hunting, and helpful for getting shopping done and keeping in touch with loved ones.

Many broadband providers are now offering social tariff deals for customers receiving Universal Credit or other financial support.

BT Basic: <https://www.bt.com/broadband/home-essentials>

Virgin Media: [Register for Essential Broadband | Virgin Media](#)

Now Broadband Basics: [What is NOW Broadband Basics? \(nowtv.com\)](#)

Sky social tariff: [Sky Broadband social tariff | Sky Help | Sky.com](#)

To check out some of these social tariff broadband deals visit:

[Cheaper broadband and phone packages - Ofcom](#)

Free Broadband for some Jobseekers:

The DWP has partnered up with **TalkTalk** to provide Jobseekers six months free broadband. There is no contract and no credit check is required. This aims to tackle digital exclusion and remove barriers to employment across the UK.

Jobseekers are offered a no-contract voucher for six months of TalkTalks Fibre35 broadband. The product usage is uncapped, meaning there is no data usage limits. At the end of the six month period, customers can chose to roll onto a contract with TalkTalk, or can cancel the service and will incur no additional costs.

Claimants should check with their Work Coach to see if they are eligible.

TV

TV Licence: The simple payment plan is for those who find it difficult to pay the licence fee. Eligible customers will be able to pay for a TV licence in 12 equal monthly or 26 fortnightly payments. The simple payment plan also offers flexibility if a payment is missed.

<https://www.tvlicensing.co.uk/faqs/FAQ305#:~:text=What%20is%20the%20Simple%20Payment,different%20to%20current%20payment%20plans>.

Free and discounted TV Licences: You can get a free licence if you are aged 75 years and older, AND you or your partner living at the same address receive Pension Credit.

You can also get a discounted licence if you have a severe vision impairment.

Mobile Phones

Vodafone offers VOXI for now, a mobile social tariff for customers on certain benefits. They offer monthly contracts for £10 and includes unlimited 5G data as well as unlimited calls and texts. There is no contract or credit check and customers can pause or cancel at any time.

Please visit: <https://www.voxi.co.uk/for-now>

Martin Lewis Money Saving Expert has various links on how to save money on your mobile phone bills and on your utility bills

Please visit: [Money Saving Expert: Energy Help, Credit Cards, Flight Delays, Shopping and more](#)

Comparison Websites

There are various comparison websites you can use to compare prices for your utility costs, Insurances, Broadband and mobile phone deals:

Here are just a few:

- <https://www.moneysupermarket.com/>
- <https://www.confused.com/>
- <https://www.gocompare.com/>
- <https://www.uswitch.com/>
- <https://lookaftermybills.com/>